







People Directorate Scorecard 2019-20

| Ref | Lead Department | Measure | Corporate Outcome | Benchmark | Year end 2018/19 | Quarter 4 2018/19 | Quarter 1 2019/20 | Quarter 2 2019/20 | Proposed Quarterly/ Annual Target 2019/20 | RAG and Direction of Travel | Commentary |
|--------|-------------------|---|-------------------|-----------|------------------|--------------------------|-------------------|-------------------|---|---|---|
| ASC001 | Adult Social Care | Residential Admissions for 18-64 age ytd fig | 5 | CEC Data | 38 | 38 | 6 | 14 | <30 |  | At the end of quarter 2 we are in line with a similar picture to last year and if the trajectory remains constant we should hopefully end the year with fewer admissions. Where possible the focus is to enable individuals to remain supported within the community with an appropriate support package in place |
| ASC002 | Adult Social Care | Residential Admissions for 65+ age band ytd fig | 5 | CEC Data | 545 | 545 | 115 | 270 | <530 |  | Compared to the same period last year there have been 5 fewer admissions. Whilst we will always ensure that should an individual require permanent residential/ nursing care this will be provided the indicative target is to try and ensure that where possible individuals are supported with a package of care to remain in their own home. |
| ASC003 | Adult Social Care | Total number of individuals currently in residential/ nursing care 18-64 | 5 | CEC Data | 198 | 198 | 199 | 201 | N/A |  | see above |
| ASC004 | Adult Social Care | Total number of individuals currently in residential/ nursing care 65+ | 5 | CEC Data | 1142 | 1142 | 1146 | 1183 | N/A |  | see above |
| ASC005 | Adult Social Care | Delayed transfers of care from hospital - days per quarter total | 5 | CEC Data | 12375 | 3287 | 3443 | 3526 | <3000 per quarter |  | There has been a 2.4% increase in total days delayed from Q1 to Q2. The total number of days delayed at the end of Q2 is 6,969 (average of 1,162 days per month). For the same period in 2018/19 there had been 3,152 total days delayed. |
| ASC006 | Adult Social Care | Delayed transfers of care from hospital - days per quarter attributable to Social Care | 5 | CEC Data | 3760 | 1057 | 1188 | 1306 | <800 per quarter |  | There has been a 9.9% increase in SC days delayed from Q1 to Q2. The total number of days delayed attributable to Social Care at the end of Q2 is 2,494 (average of 416 days per month). For the same period in 2018/19 there had been 1,016 SC days delayed. |
| ASC007 | Adult Social Care | Delayed transfers of care from total days delayed per 100,000 population (ASCOF 2Ci) (rate at end of quarter) | 5 | CEC Data | 340.3 | 340.3 | 377.2 | 381.7 | 240.9 (av mthly figure) |  | |
| ASC008 | Adult Social Care | Proportion of adults receiving direct payments – year to date | 1 | CEC Data | 24.4% | 24.5% | 24.3% | 24.0% | 25% |  | Very little change however all individuals are offered the choice of a direct payment where applicable should they wish to select that option |
| ASC009 | Adult Social Care | Number of new case contacts in period | 5 | CEC Data | 14,197 | 3619 (14,197 cumulative) | 3,339 | 3480 | 13,000 |  | Contacts per quarter remains steady. We continue to work with partners to ensure that the right contacts come through and promote the use of Live Well where appropriate |
| ASC010 | Adult Social Care | Number of assessments completed in period | 5 | CEC Data | 3,789 | 949 | 805 | 756 | N/A |  | This reflects the change in our way of working at the front door in accordance with the Care Act to prevent , reduce and delay the need for long term care and support. We are providing information and advice to signpost and divert people to more appropriate services that are preventative. |
| ASC011 | Adult Social Care | Percentage of eligible Clients receiving long term support with a 12mth review (snapshot position at end of quarter) | 5 | CEC Data | 71.0% | 71% | 69.2% | 66.1% | 75% |  | |
| ASC012 | Adult Social Care | Learning Disability Support - Clients with an active service (other than Telecare) | 5 | CEC Data | 954 | 954 | 948 | 947 | N/A |  | |
| ASC013 | Adult Social Care | Mental Health Support (18-64) - Clients with an active service (other than Telecare) | 5 | CEC Data | 251 | 251 | 254 | 255 | N/A |  | |
| ASC014 | Adult Social Care | Proportion of adults with a learning disability living in their own home or with their family (ASCOF 1F) - year to date | 1 | CEC Data | 87% | 87% | 87% | 86% | 87% |  | The focus is where possible for all individuals to remain in a community environment in order to achieve as much inclusivity as possible and develop independent living skills |
| ASC015 | Adult Social Care | Total number of individuals aged 65+ being supported | 5 | CEC Data | 4266 | 4266 | 4329 | 4326 | N/A |  | |
| ASC016 | Adult Social Care | Proportion of service users in receipt of a community based service | 1 | CEC Data | 81% | 80% | 81% | 81% | 80% |  | Our focus continues to be on supporting as many people at home as possible (whilst recognising that some people will require care home placements). |

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| ASC017 | Adult Social Care | Number of new DOLS applications received (cumulative) | 5 | CEC Data | 2589 | 2589 | 701 | 1314 | N/A |  | Although slowing down slightly, applications received show a continued increasing trend with 27 more requests compared to the same period last year. |
| CQ&C001 | Commissioning, Quality and Contracts, and Communities Department | % of domiciliary care services rated good or outstanding with CQC | 2 | CEC Data | 94% | 94% | 65% | 89% | 96% |  | There has been a marked increase in those providers rated as good or outstanding with CQC, The breakdown is as follows 67 Care at Home providers of which 55 are rated good, 7 require improvement with none being rated as inadequate. |
| CQ&C002 | Commissioning, Quality and Contracts, and Communities Department | % of care homes rated good or outstanding with CQC | 2 | CEC Data | 61% | 61% | 64% | 74% | 70% |  | There has been an upward trend this quarter with more Care Homes being rated as good or outstanding. CEC are continue to work with providers to drive up quality, offering free training in Modern Slavery and Safeguarding. There are also 4 care homes not yet inspected. The breakdown is as follows 94 Care Homes of which 3 are outstanding, 64 are rated good, 23 require improvement, no homes are inadequate. |
| CQ&C003 | Commissioning, Quality and Contracts, and Communities Department | Sexual Health - Percentage of LARCs (excluding injectables) prescribed as a proportion of all contraceptives by age | 1 | CEC Data | 36.9% | 36.9% | 39.10% | Q2 data not yet Available | 38% |  | We are currently performing well in this area and meeting our target. |
| CQ&C004 | Commissioning, Quality and Contracts, and Communities Department | % of new birth visit by health visitor within 14 days | 1 | CEC Data | 86% | 86% | 91% | Q2 data not yet Available | 88% |  | We are currently performing well in this area, with the 0-19 service showing improvement in this area over the last few quarters. |
| CQ&C005 | Commissioning, Quality and Contracts, and Communities Department | Lifestyle service contract - reduction in the prevalence of smokers | 1 | CEC Data | 16.4% (2017) | 8.7% (2018) | This is an annual indicator | | 15% |  | Activity across all providers in Q1 shows there were 289 Quit dates Set (QDS) with 120 quits in total. Giving a strike rate of 42%. Referrals and quits are above targets in Q1. |
| CQ&C006 | Commissioning, Quality and Contracts, and Communities Department | Lifestyle service contract - reduction in those presenting as inactive | 1 | CEC Data | 20.5% (2017) | 17.5% (2018) | This is an annual indicator | | 20% |  | There were 1102 referrals into the OY Physical Activity programmes in Q1 . We also had 594 people already participating in the Physical Activity programmes and a further 654 started on a programme. Using CMO guidelines 79% of completers over the quarter (391) moved from Inactive to Active and 97% showed improvement from being inactive. |
| CQ&C007 | Commissioning, Quality and Contracts, and Communities Department | % of providers who met the 95% delivery of guaranteed minimum hours | 2 | CEC Data | New Measure | New Measure | 22.20% | 11.10% | 100% |  | The providers are still struggling to recruit however the providers are continuing to get closer to GMH on a monthly basis. Due to hospital admittance and natural causes the number of hours a provider providers can fluctuate. (1 of 9 providers) |
| CQ&C008 | Commissioning, Quality and Contracts, and Communities Department | % of children's home under the contract with 95% occupancy | 2 | CEC Data | New Measure | New Measure | Homes not yet open | Homes not yet open | 100% |  | |
| PubH001 | Public Health | Cumulative percentage of the eligible population aged 40-74 offered an NHS Health Check | 5 | CEC Data | 94% | 93.6% | 97.9% | Figures not available yet | 90% |  | NEW DATA. This is a rolling 5 year cumulative percentage updated annually on the Public Health Outcomes Framework (PHOF2.22iii). The latest data release for 2014/15-2018/19 shows an increase on the previous period, with CEC performance now significantly better than the England average. The number of people offered a Health Check decreased in Q1 compared to the previous quarter, resulting in a smaller increase in the cumulative total (97.9%) than previous quarters. This is also not an improvement on the same quarter last year (Q1 2018/19). Target is 2014/15-2018/19 England average. |
| PubH002 | Public Health | Minimum uptake targets for NHS Health Checks reached and good outcomes achieved | 1 | CEC Data | 49% | 49% | 49.1% | Figures not available yet | 50% |  | NEW DATA. Rolling 5 year cumulative percentage of those who were offered and accepted an NHS Healthcheck (PHOF2.22iv). Annually released data shows CEC better than the England average (48.1%) and comparable with our target. The proportion of people taking up an offer of Health Checks is higher to the proportion last quarter. |
| PubH003 | Public Health | Adults - Successful completions of alcohol treatment, who do not re-present within 6 months | 1 | CEC Data | | 100% | 41.6% | Figures not available yet | 38% |  | NEW DATA. The latest annual data available is 2017 (PHOF2.15iii). Cheshire East at 46.6% was better than the England average (38.9%) and slightly better than 2016. 2018 Annual data is due for release Nov-19. The quarterly data has fluctuated throughout the year. 2019/20 Q1 is lower than 2018/19 Q4 (48.1%) but rate is similar to the national average. Target is base-line for England. |

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| PubH004 | Public Health | Successful completion of drug treatment - opiate users | 1 | CEC Data | | 39% | 6.0% | Figures not available yet | 6% | ☹️ | NEW DATA. The latest annual data available is 2017 (PHOF2.15i). Cheshire East at 8.3% was better than the England average (6.5%) but the rate is slightly down on 2016. 2018 Annual data is due for release Nov-19. Quarterly data has fluctuated throughout the year, with 2019/20 Q1 at 6.0% worse than 2018/19 Q4 (7.7%). 2019/20 Q1 rate is similar to the national average (5.8%). Target is base-line for England. |
| PubH005 | Public Health | Successful completion of drug treatment - non-opiate users | 1 | CEC Data | | 60% | 36.9% | Figures not available yet | 35% | ☹️ | NEW DATA. The latest annual data available is 2017 (PHOF2.15ii). Cheshire East at 32.0% was better than the England average (36.9%) but the rate is slightly down on 2016. 2018 Annual data is due for release Nov-19.The quarterly data has fluctuated throughout the year. 2019/20 Q1 is worse than 2018/19 Q4 (39.0%) . Rate is similar to the national average (34.8%). Target is base-line for England. |
| PubH006 | Public Health | Hospital admission episodes for alcohol related conditions in the U18s (rate per 100,000) | 5 | CEC Data | 38.4% | 38.4% | This is an annual indicator | | 32.9 | 😊 | Annual data from the Local Alcohol Profiles for England (LAPE). Rate has been steadily decreasing over last 10 time points, there has been a significant decrease on the 2011/12-13/14 rate. The rate is now not significantly different from England. There were 87 admissions during the 3 years 2015/16-2017/18. Target is England average. |
| PubH007 | Public Health | Proportion of young people screened for chlamydia (15-24 year olds) | 1 | CEC Data | 20.90% | | 13.4% | Figures not available yet | 22% | 😊 | In 2018 7,800 people aged 15-24 years were screened for chlamydia. This is lower than the previous year (22.7%). Rate is significantly better than the England average. This achieved a diagnostic rate of 1,902/100,000 which is lower than the target. |